

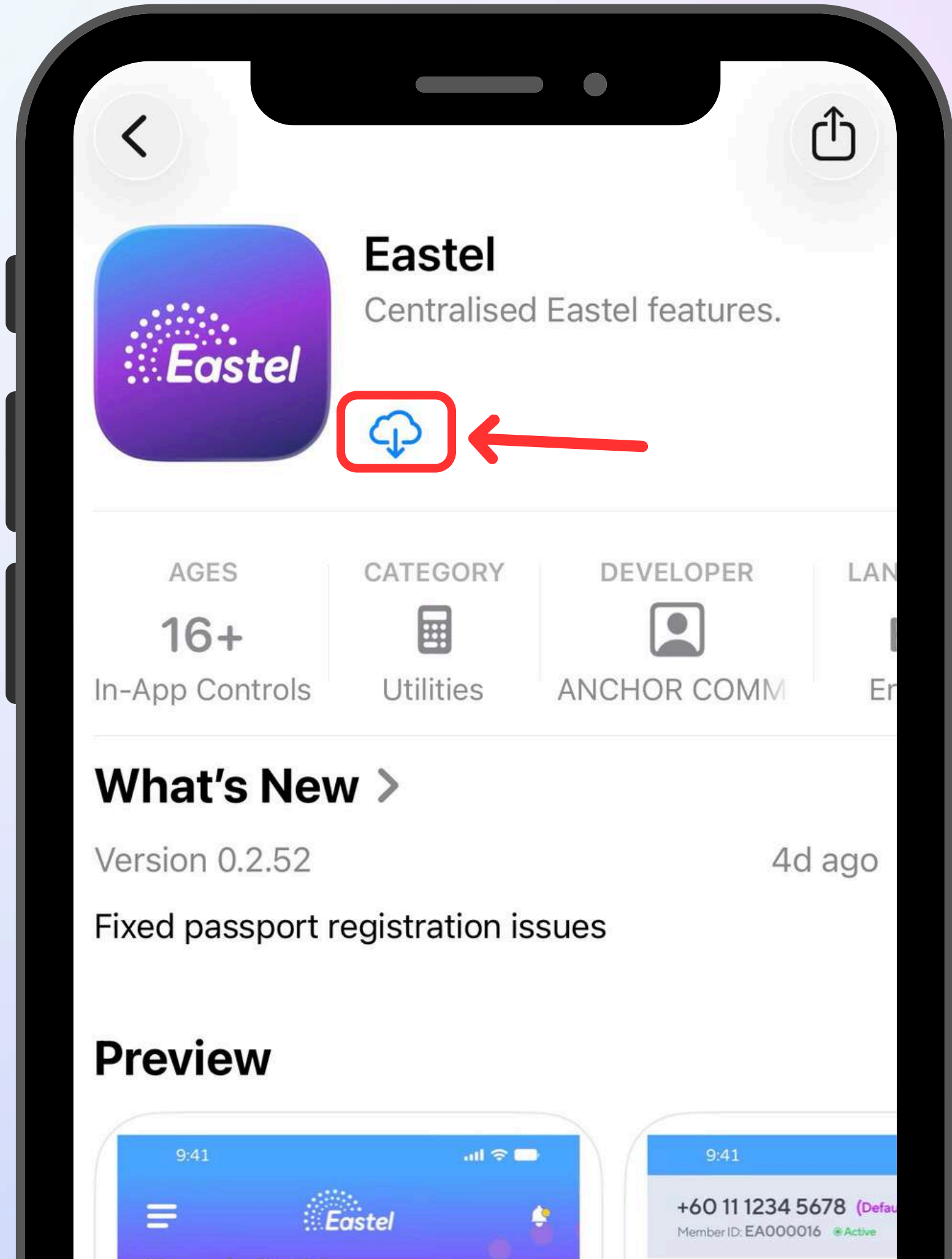
How to Switch Telco and Register an Eastel Account?



如何转台并注册 Eastel 账户?

Cara Tukar Telco dan Daftar Akaun Eastel?





Step 1

Go to the App Store and download the official Eastel App.

**前往应用商店并下载官方
Eastel 应用程序**

**Pergi ke App Store dan muat
turun Aplikasi Rasmi Eastel.**



Step 2

Open the Eastel App and tap “Get Started” to begin registration

**打开 Eastel App，点击
“Get Started” 开始注册**

Buka Aplikasi Eastel dan ketik “Get Started” untuk memulakan pendaftaran

Login to your account to enjoy our services.



User ID Number* (MyKad, Passport, Others)
Enter Identity Number



PIN*
Enter 6-digits PIN

Show

[Forgot PIN?](#)

LOGIN

FIRST TIME LOGIN?

Don't have an account but have Eastel SIM Card?

[Activate New SIM Card](#)

Version 0.2.52



Step 3

**Tap “Activate New SIM Card”
to activate your SIM**

激活新 SIM 卡” 来启用你的 SIM 卡

**Ketik “Aktifkan Kad SIM
Baru” untuk mengaktifkan
SIM anda**

Please have this prepared:



1. Eastel SIM Card



2. User's Identity Card / Passport / Others



3. Good Lighting Conditions



4. Good Internet / Wifi Connection

Registration Process Steps



Step 1
SIM Registration



Step 2
Mobile Number Selection



Step 3
ID Verification



PROCEED



Step 4

Tap "Proceed"

点击“继续”

Ketik "Teruskan"

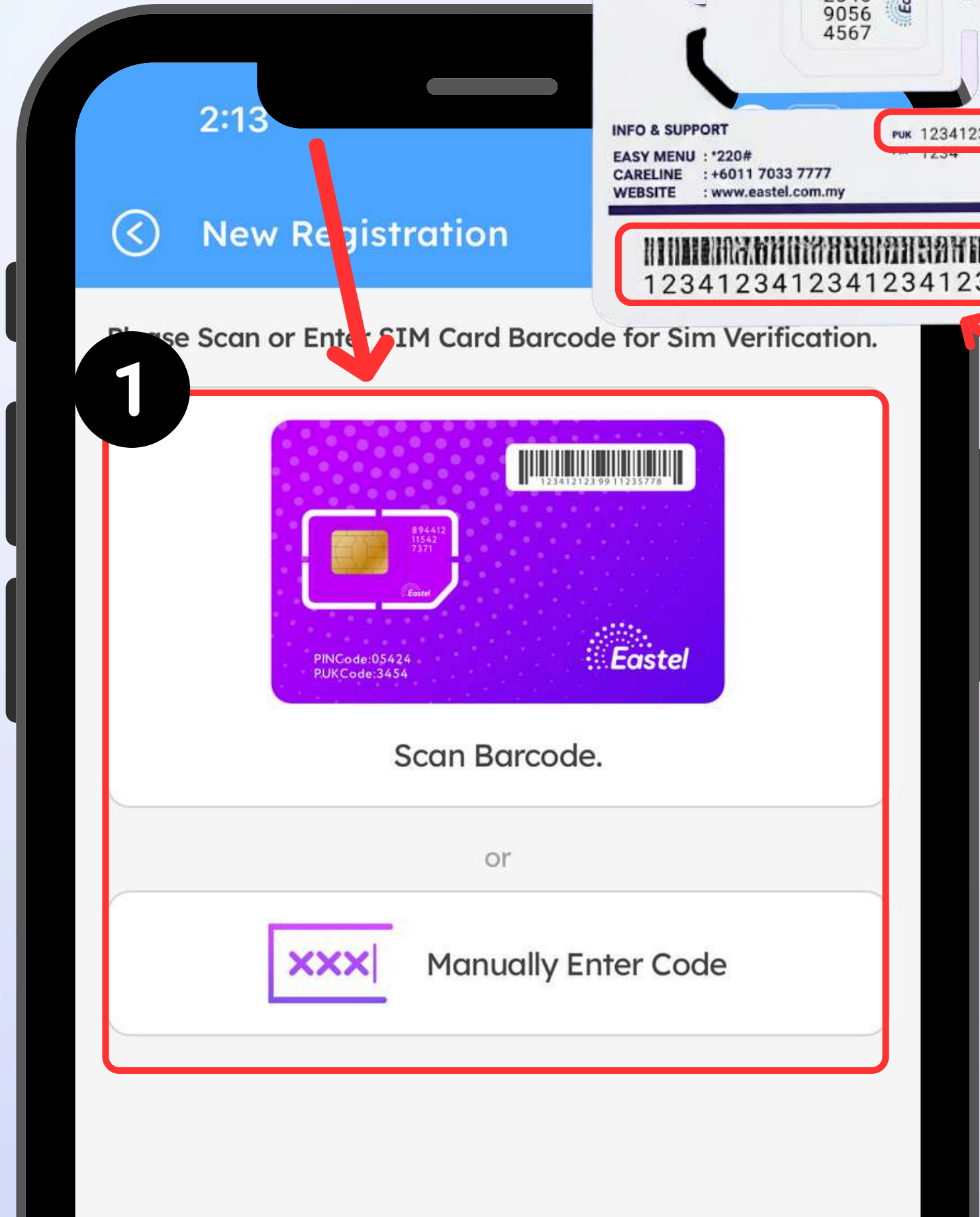


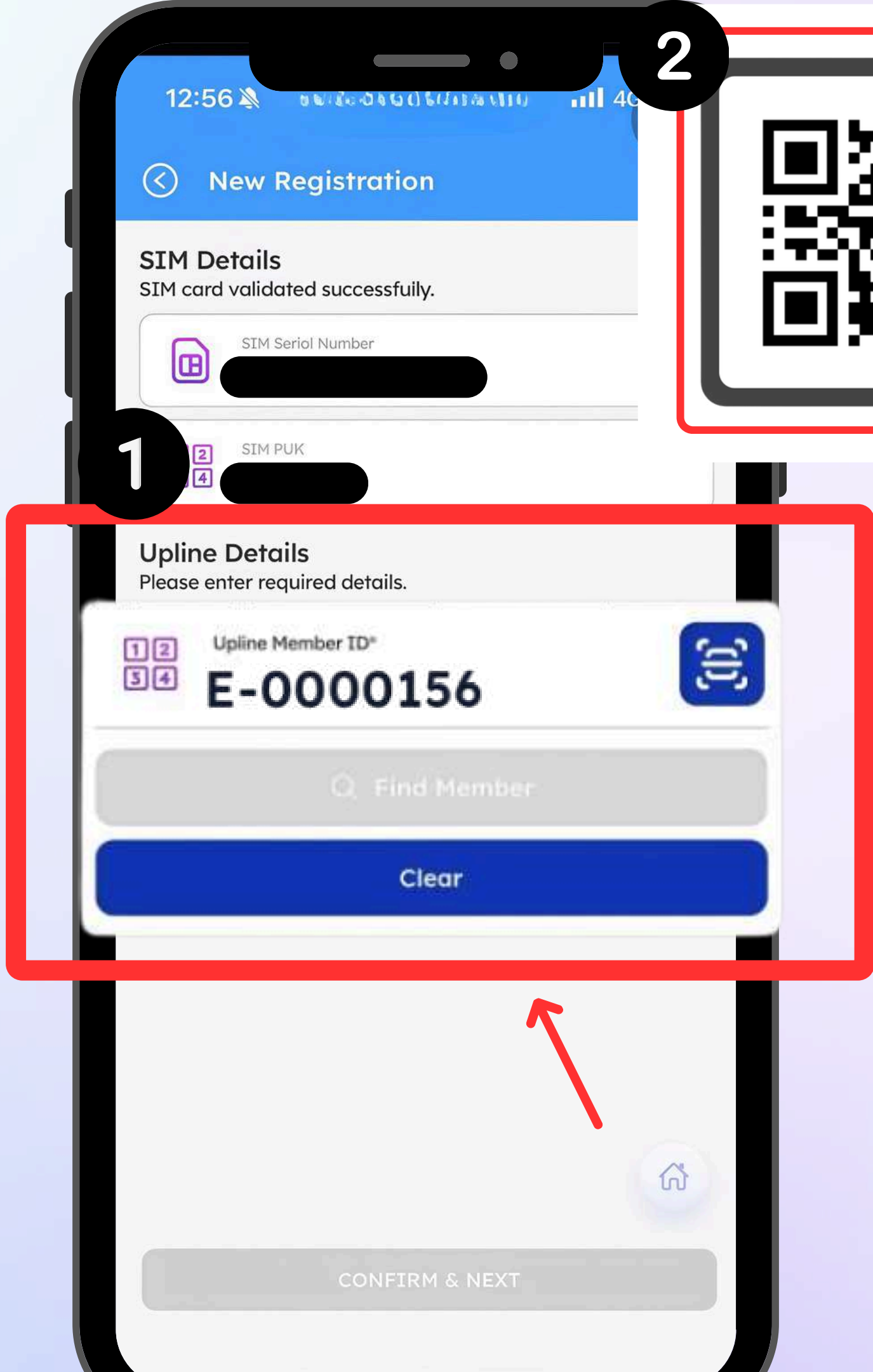
Step 5

Choose to scan or manually enter the SIM card's barcode and PUK

选择“扫描”或“手动输入”SIM 卡的条码和 PUK

Pilih untuk mengimbas atau memasukkan secara manual kod bar dan PUK kad SIM





Step 6

Enter the Upline Member ID or scan the Upline Member QR, then tap “Confirm & Next”

**输入 上线会员 ID 或 扫描上线会员二维码，
然后点击 “确认并下一步”**

Masukkan ID Ahli Upline atau imbas QR Ahli Upline, kemudian ketik “Sahkan & Seterusnya”

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< New Registration

Mobile Number
Are you planning to choose a new mobile number or switch your current number to Eastel?

Please select one option:

Choose a new number

Switch my current number to Eastel

Please enter your current mobile number details.

Mobile Number*
E.g: 60123456789



Step 7

Select “Switch My Current Number to Eastel”, then enter the mobile number you wish to transfer.

! (The number must start with 6.)

选择 “Switch My Current Number to Eastel”，然后输入您想转台的手机号码。

! (号码前必须要填写6)

Pilih “Switch My Current Number to Eastel”, kemudian masukkan nomor telepon yang ingin anda pindahkan.

! (Nombor mesti bermula dengan 6.)

← New Registration

Select SIM Provider

Choose your current provider

Altel

Beone

Celcom

DIGI

Halo Telco

Hello SIM (Merchantrade)

Life Telco (Mbits)

Maxis

Mcalls (Pavo)

OneXOX (XOX)

Redone

RedTone

Spark

Cancel

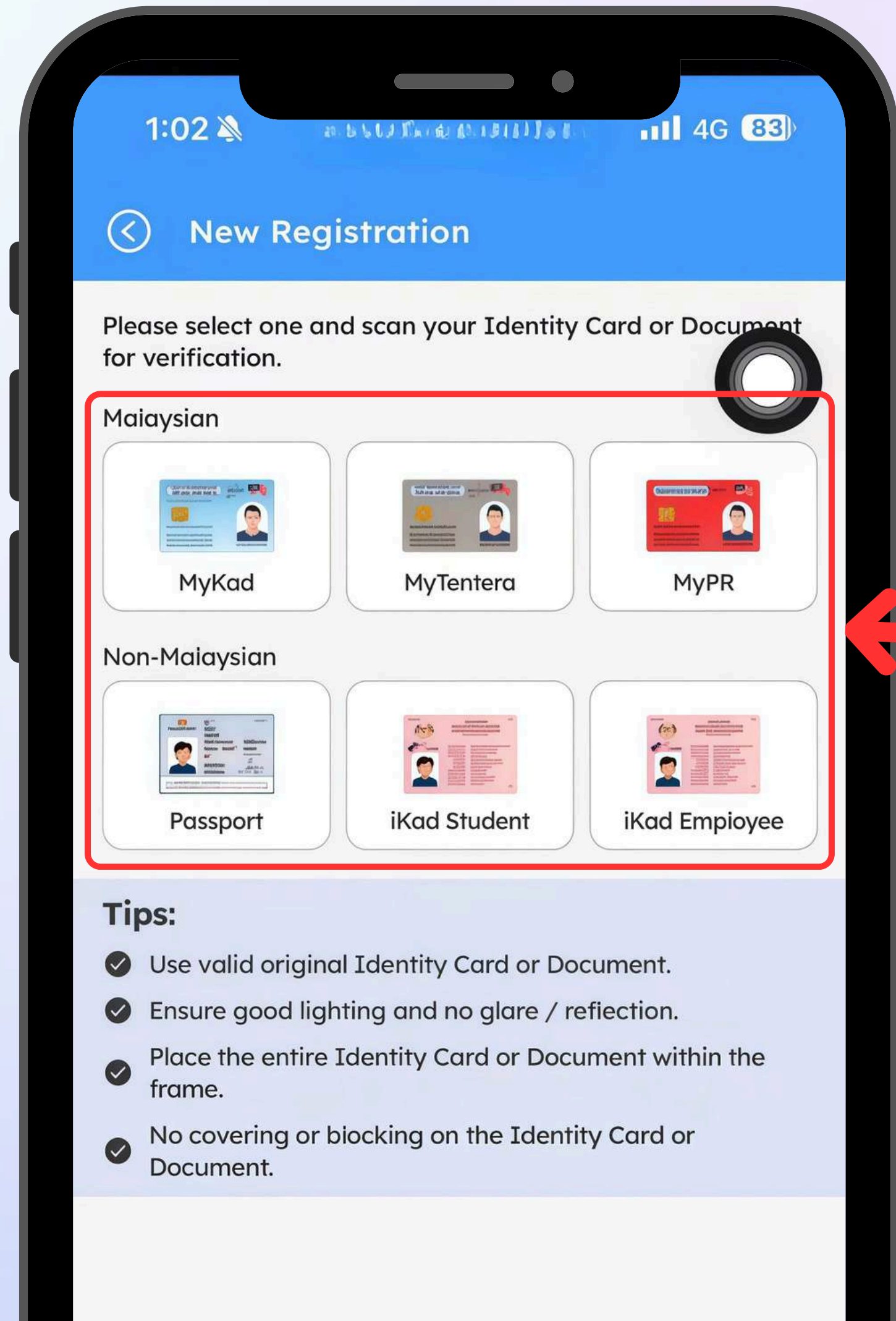


Step 8

Select your current mobile operator.

选择您当前的电信运营商。

Pilih operator mudah alih semasa anda.



Step 9

Select your preferred verification method

选择您想要的验证方式

Pilih kaedah pengesahan yang anda inginkan

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New Registration

NAME

IO NUMBER

Customer's Details (as per MyKad, MyTentera, MyPR)
Please check and retake if incorrect.

Full Name

ID Type ID Number

Date of Birth Nationality

Gender Race

Address*

Postcode* City*

State* Country

CONTINUE

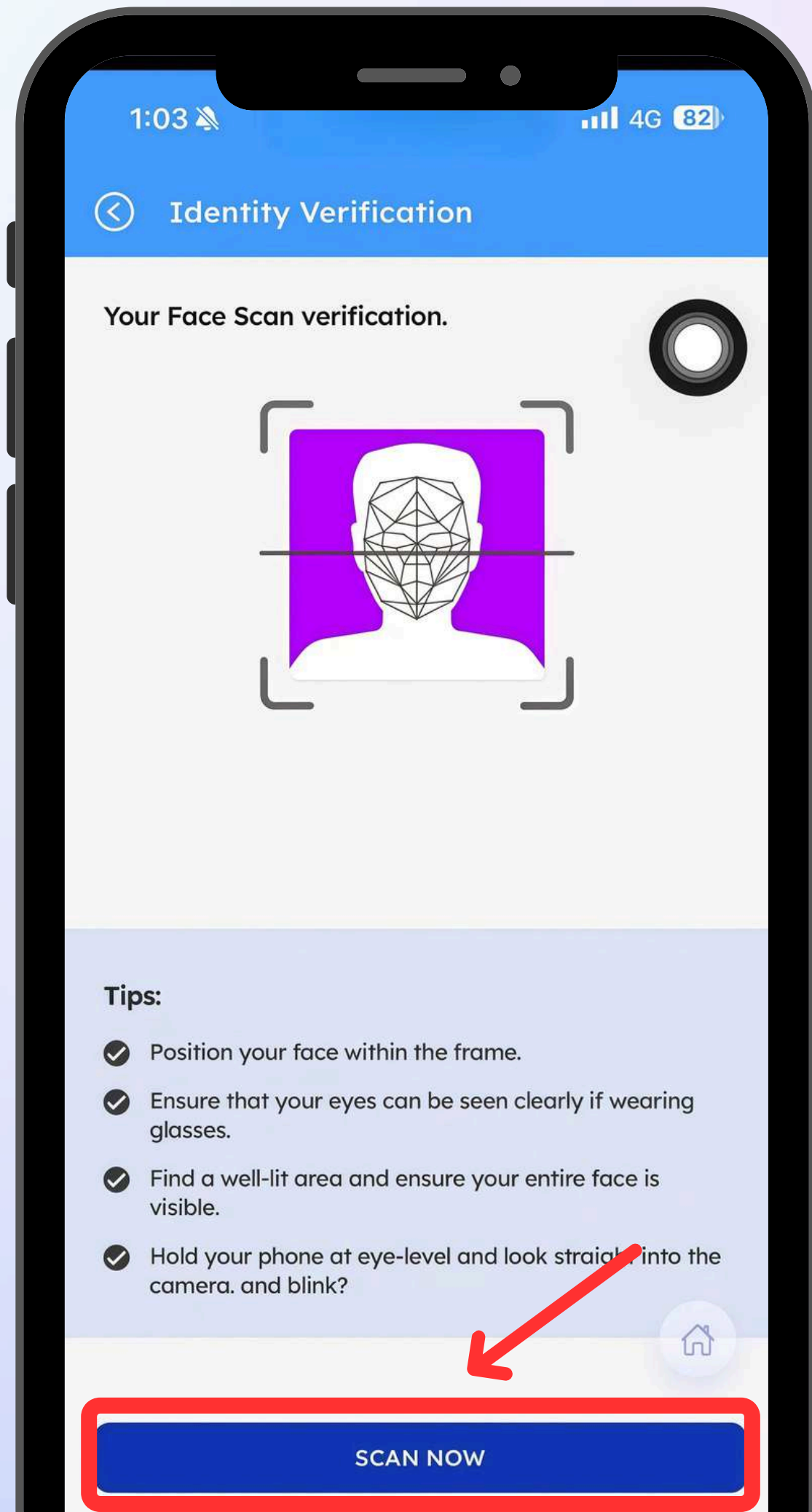


Step 10

Verify that all information is correct, then tap "Next"

确认所有资料无误后，点击“下一步”

Sahkan semua maklumat adalah betul, kemudian ketik "Seterusnya"

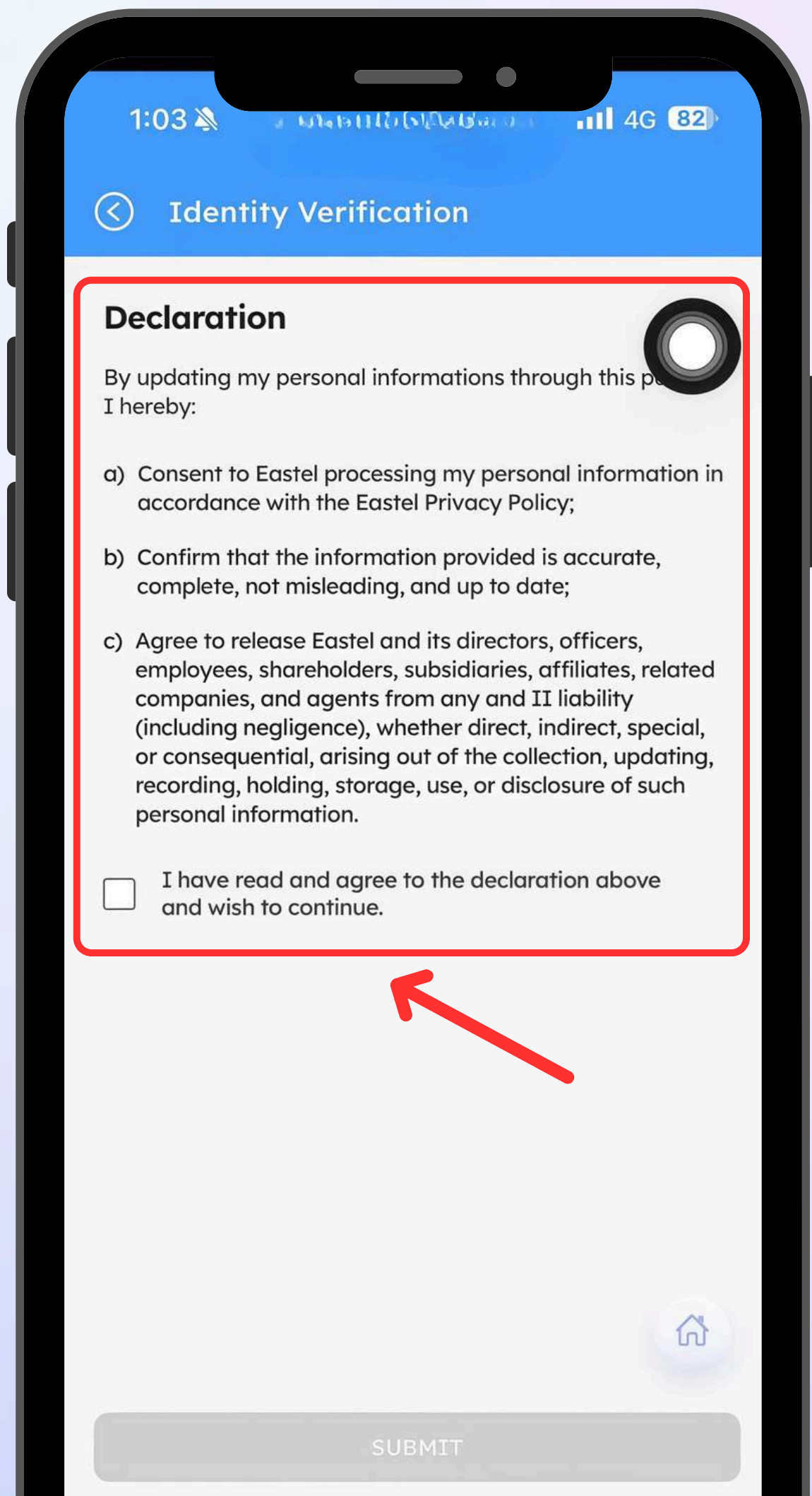


Step 11

Face Verification

人脸验证

Pengesahan Wajah

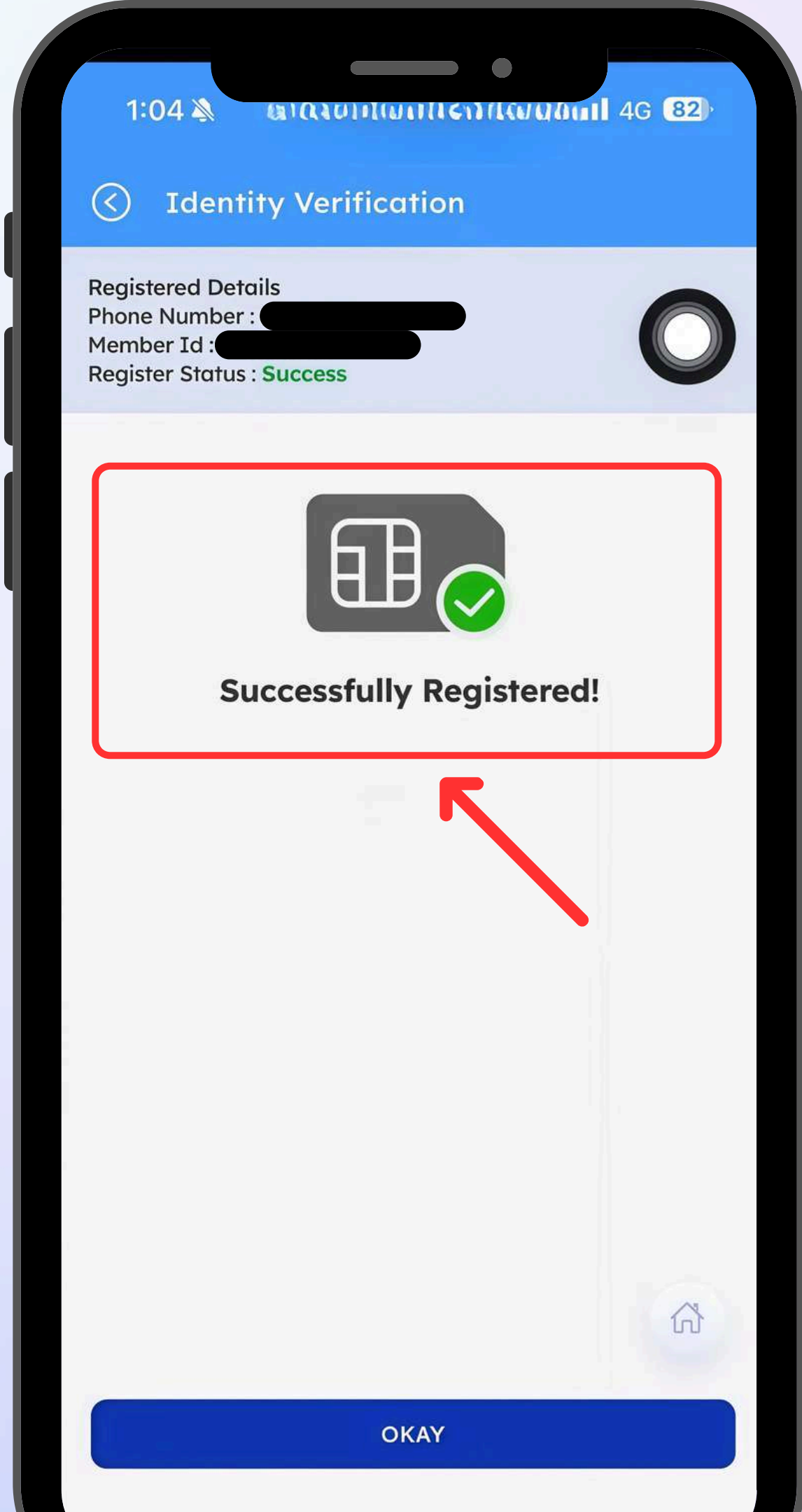


Step 12

**Read the terms, tap
“Agree”, then “Next”**

阅读条款，点击“同意”，然后点击“下一步”

**Baca terma, ketik “Setuju”,
kemudian “Seterusnya”**

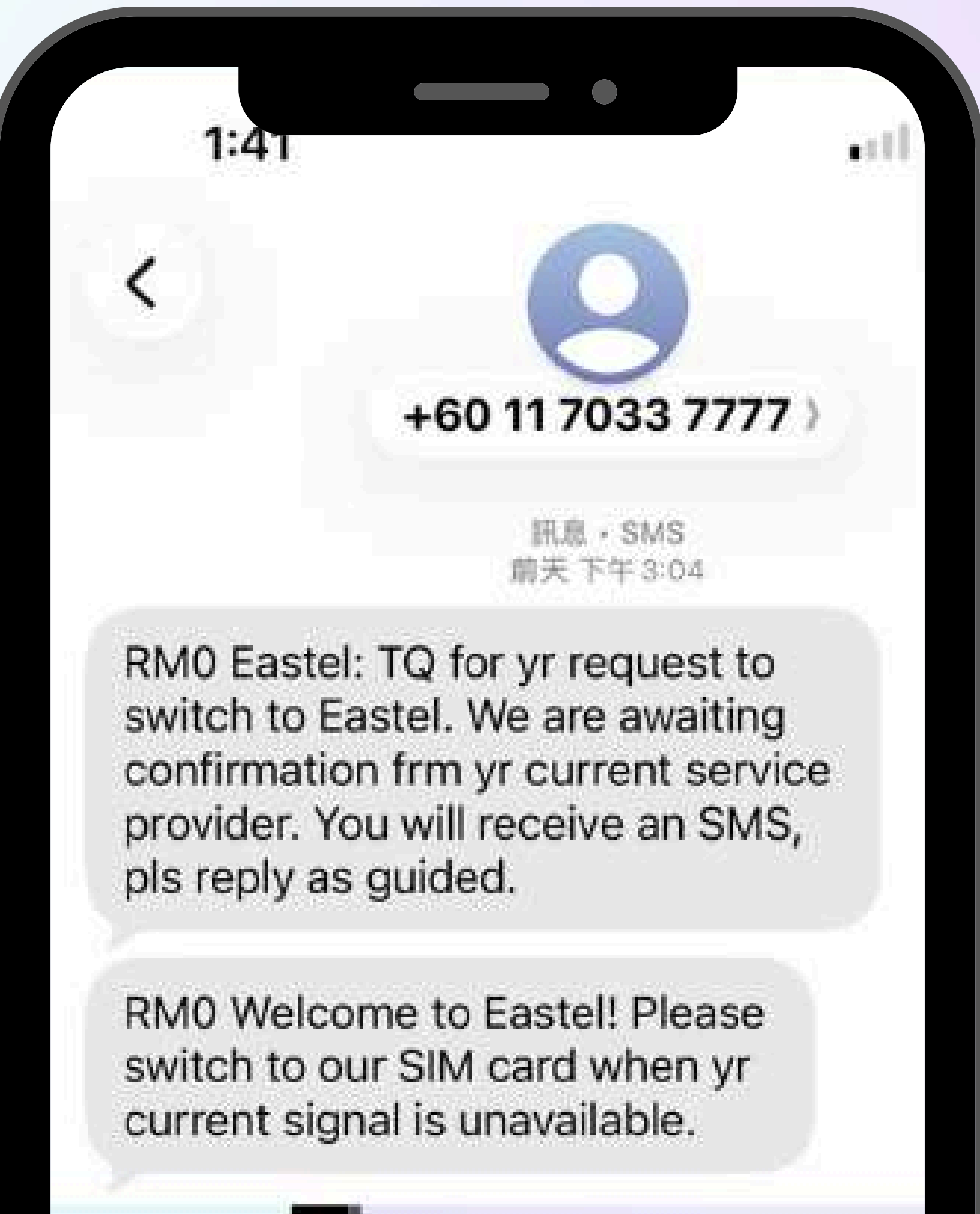


Step 13

**Your SIM card has been
successfully activated!**

SIM 卡已成功激活!

**Kad SIM anda telah
berjaya diaktifkan!**

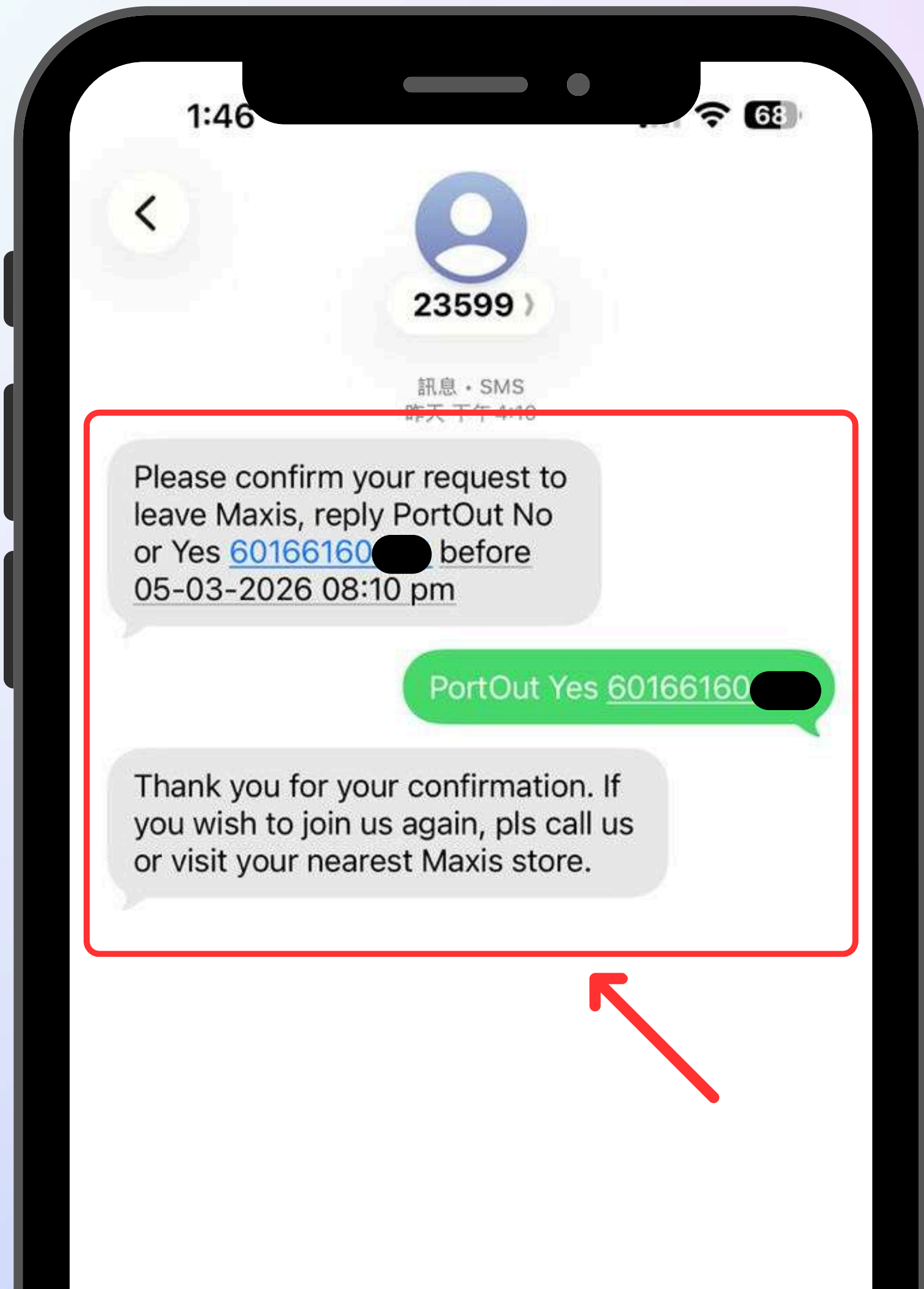


Step 14

Eastel has received your request to port your number to Eastel. We will wait for confirmation from your current service provider.

Eastel 已收到您申请转网至 Eastel 的请求，我们将等待您当前的服务供应商确认转网。

Eastel telah menerima permohonan anda untuk memindahkan nombor ke Eastel. Kami akan menunggu pengesahan daripada penyedia perkhidmatan semasa anda.

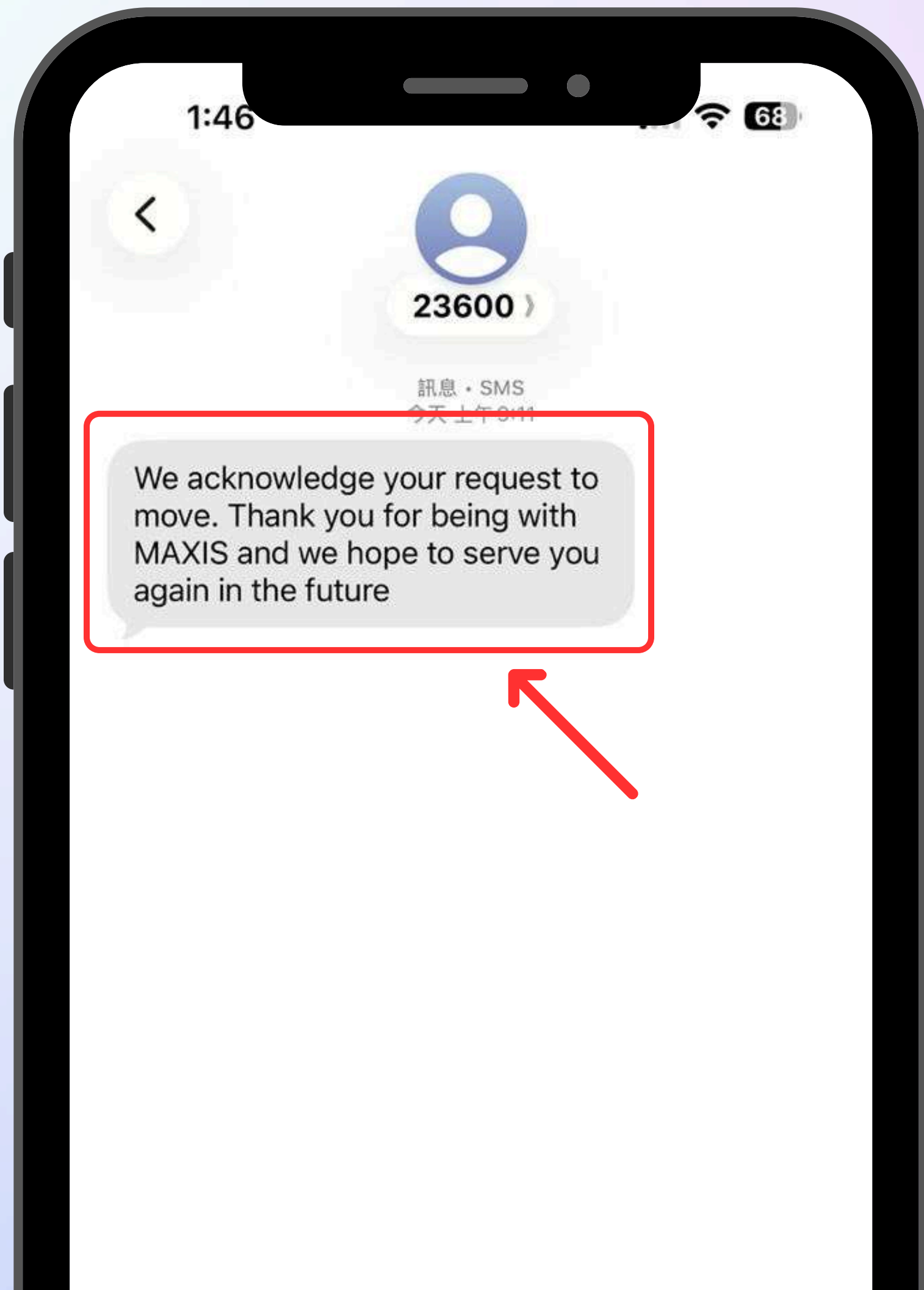


Step 15

Confirm the number transfer with your current service provider.

与您当前的服务提供商确认转网。

Sahkan pemindahan nombor dengan penyedia perkhidmatan semasa anda.

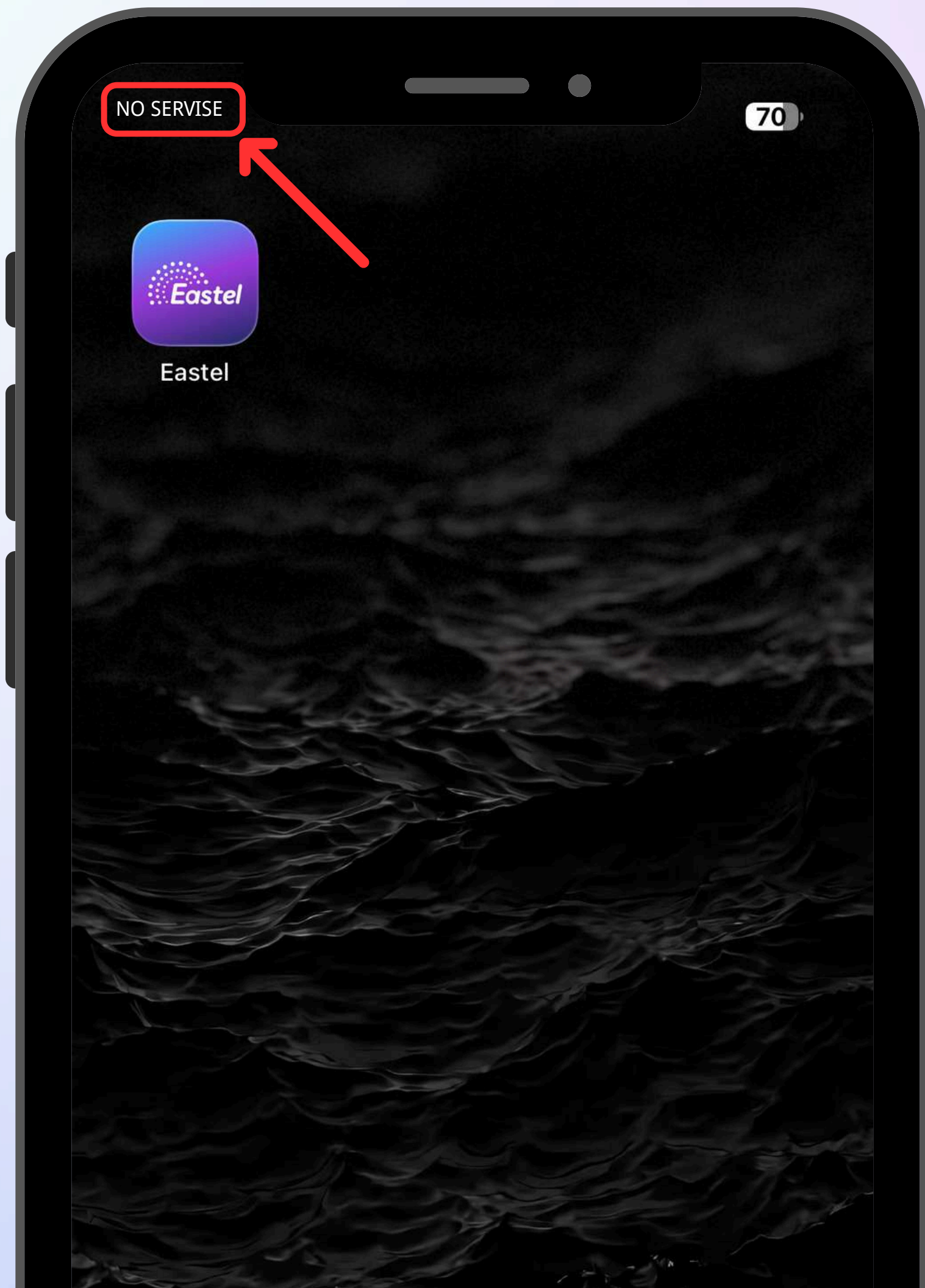


Step 16

Your current service provider will notify you whether the transfer request has been approved.

您当前的服务供应商会通知您转网申请是否成功通过。

Penyedia perkhidmatan semasa anda akan memaklumkan sama ada permohonan pemindahan berjaya diluluskan.

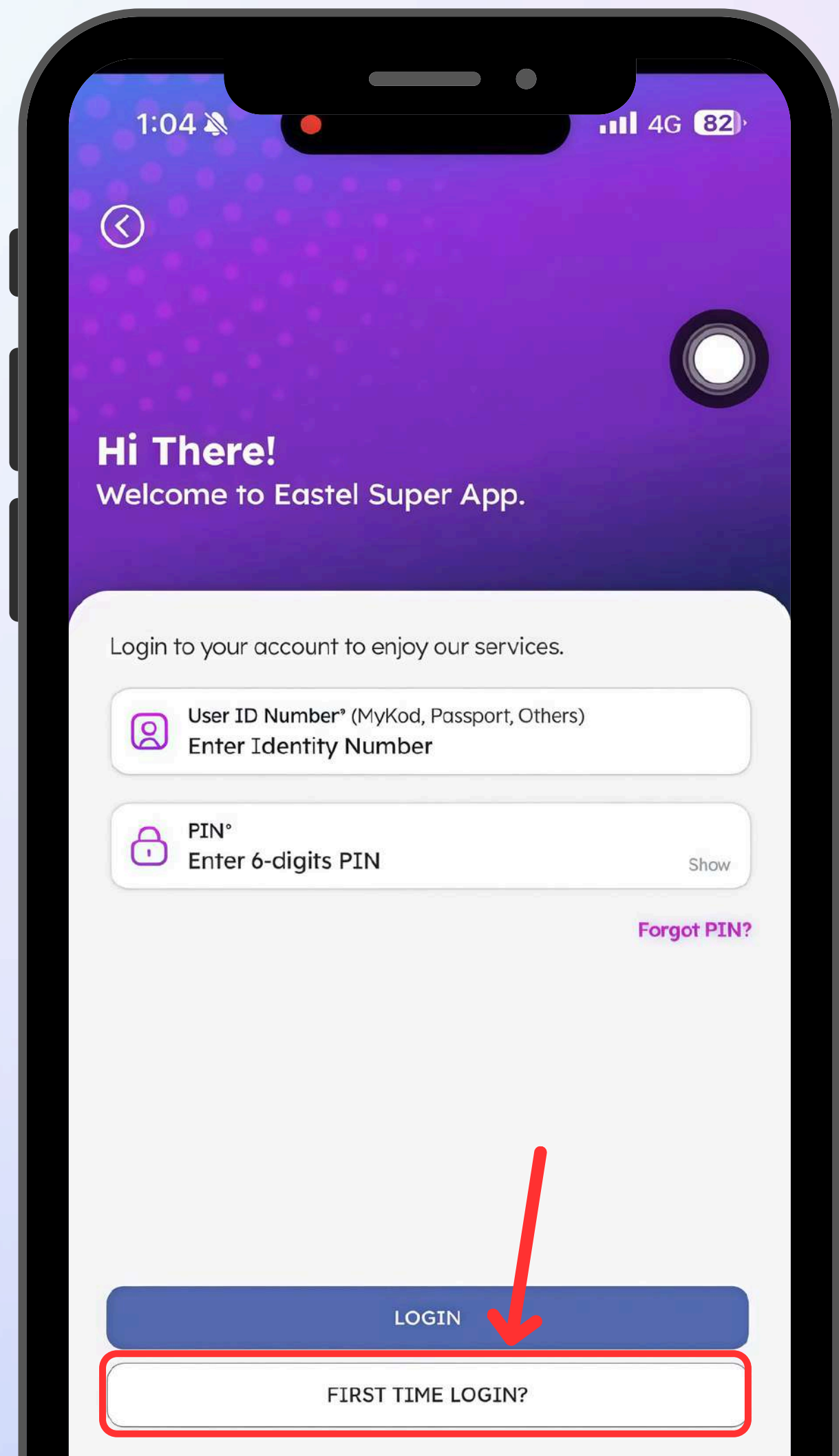


Step 17

When your signal becomes unavailable, please switch to the Eastel SIM card.

当您的信号不可用时，请切换到 Eastel SIM 卡。

Apabila isyarat anda tidak tersedia, sila tukar kepada SIM kad Eastel.

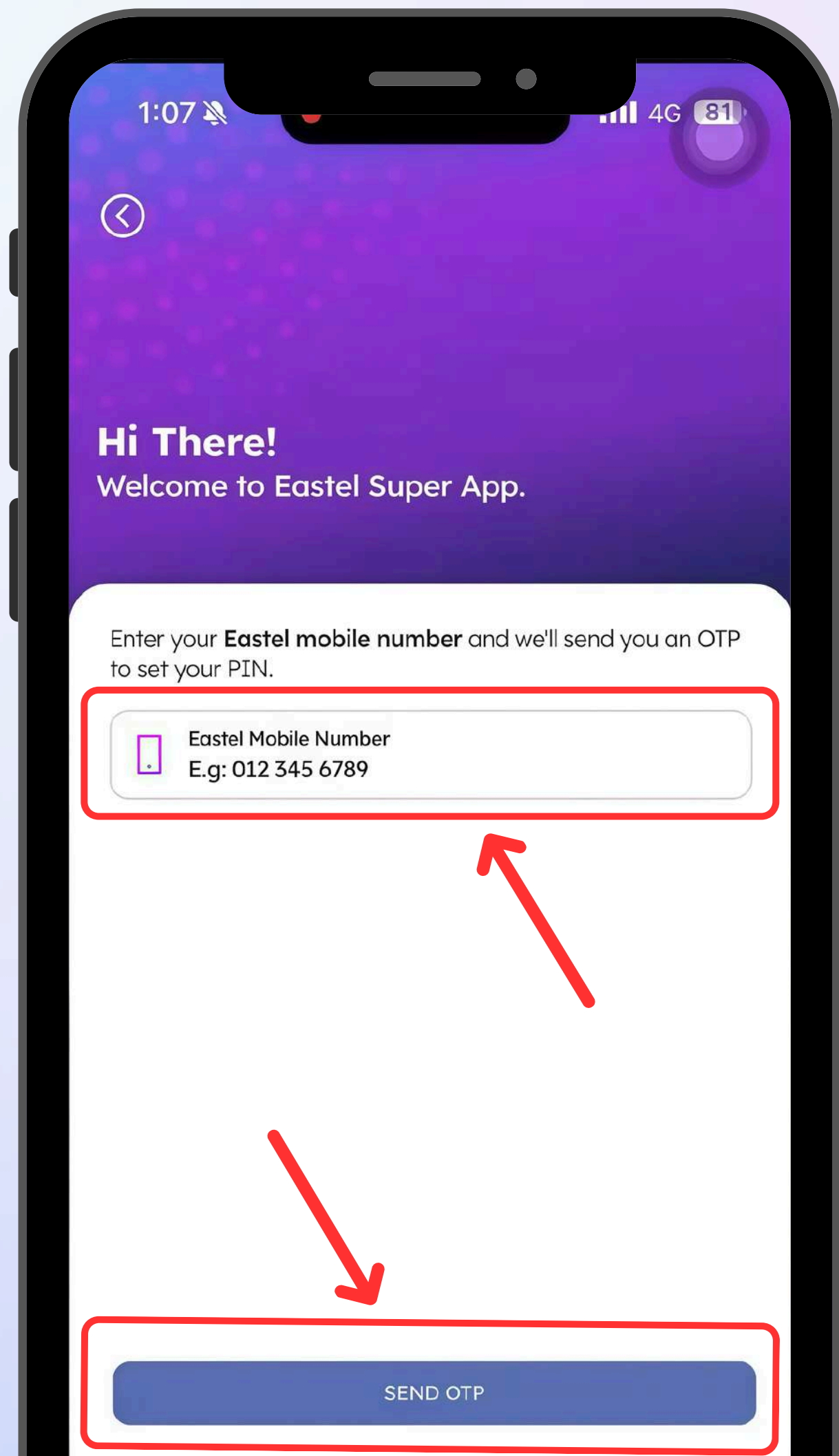


Step 18

Return to the Eastel page and click “First Time Login.”

返回 Eastel 页面，点击 “首次登录”。

Kembali ke halaman Eastel dan klik “First Time Login.”

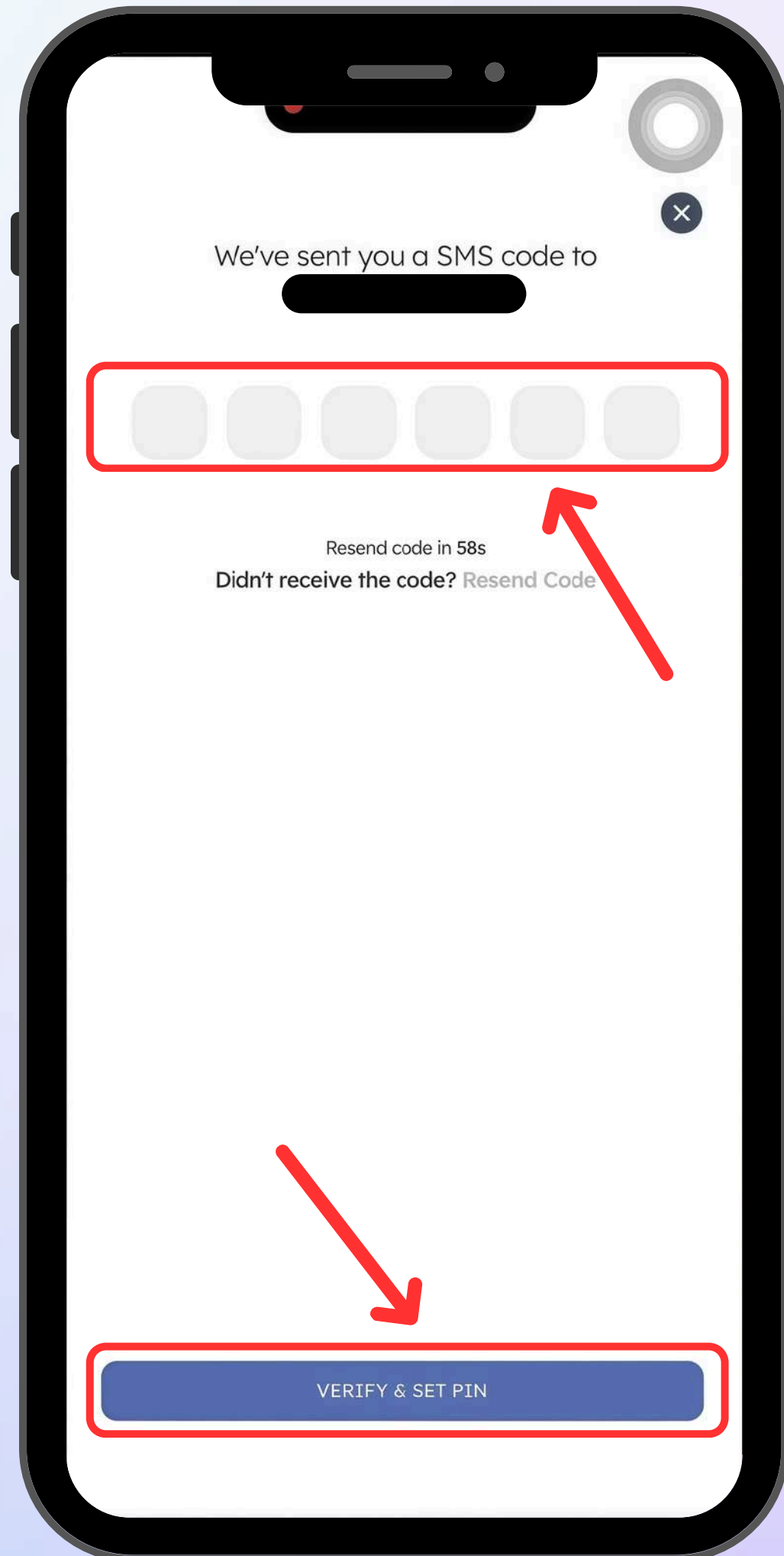


Step 19

Enter the number you have just selected and receive the OTP verification code.

输入您刚刚选择的号码，并接收 **OTP** 验证码。

Masukkan nombor yang baru sahaja anda pilih dan terima kod pengesahan OTP.

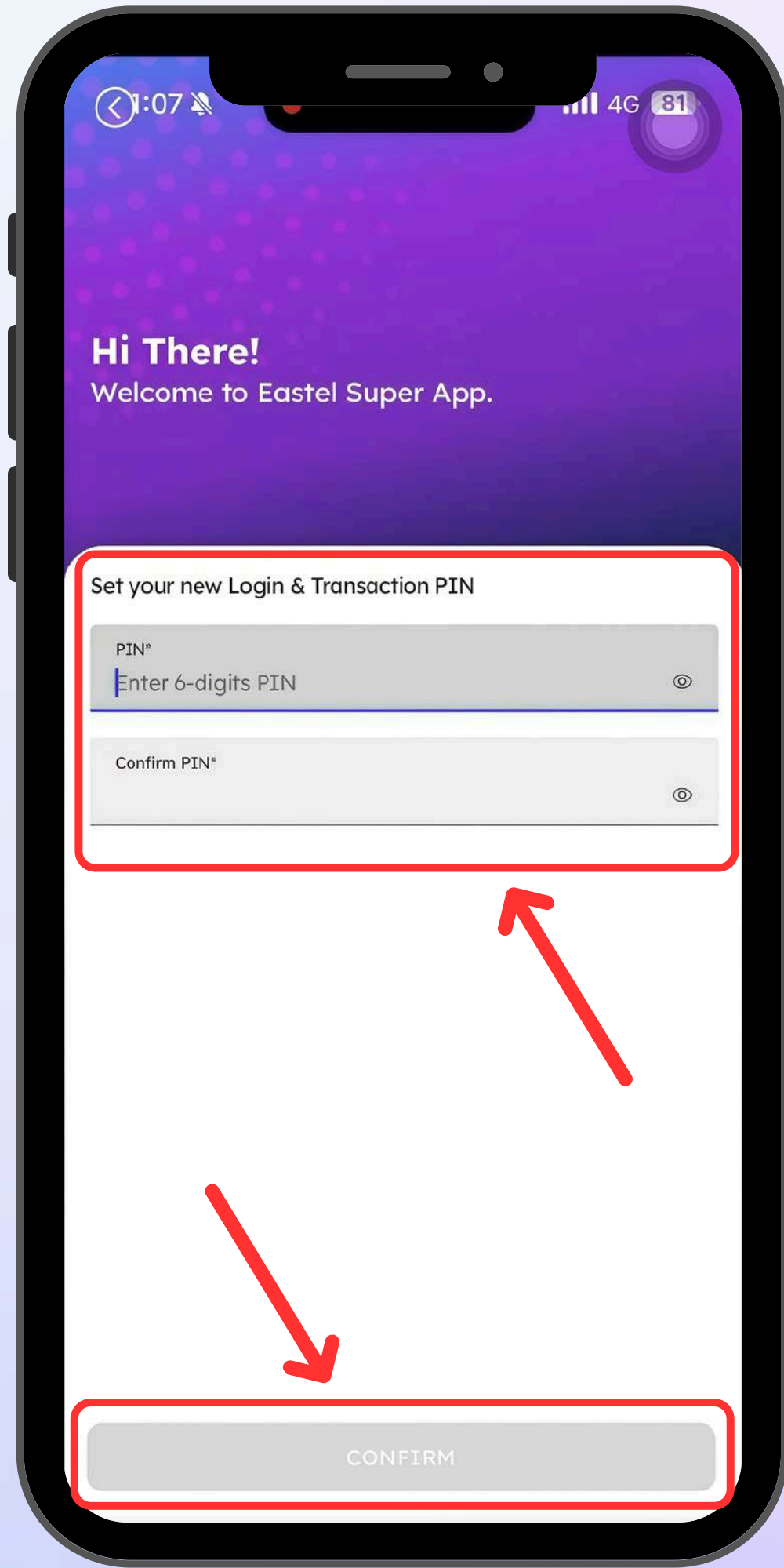


Step 20

Enter the OTP verification code, then proceed to set your PIN.

输入 OTP 验证码，然后前往设置 PIN 码。

Masukkan kod pengesahan OTP, kemudian teruskan untuk menetapkan PIN anda.

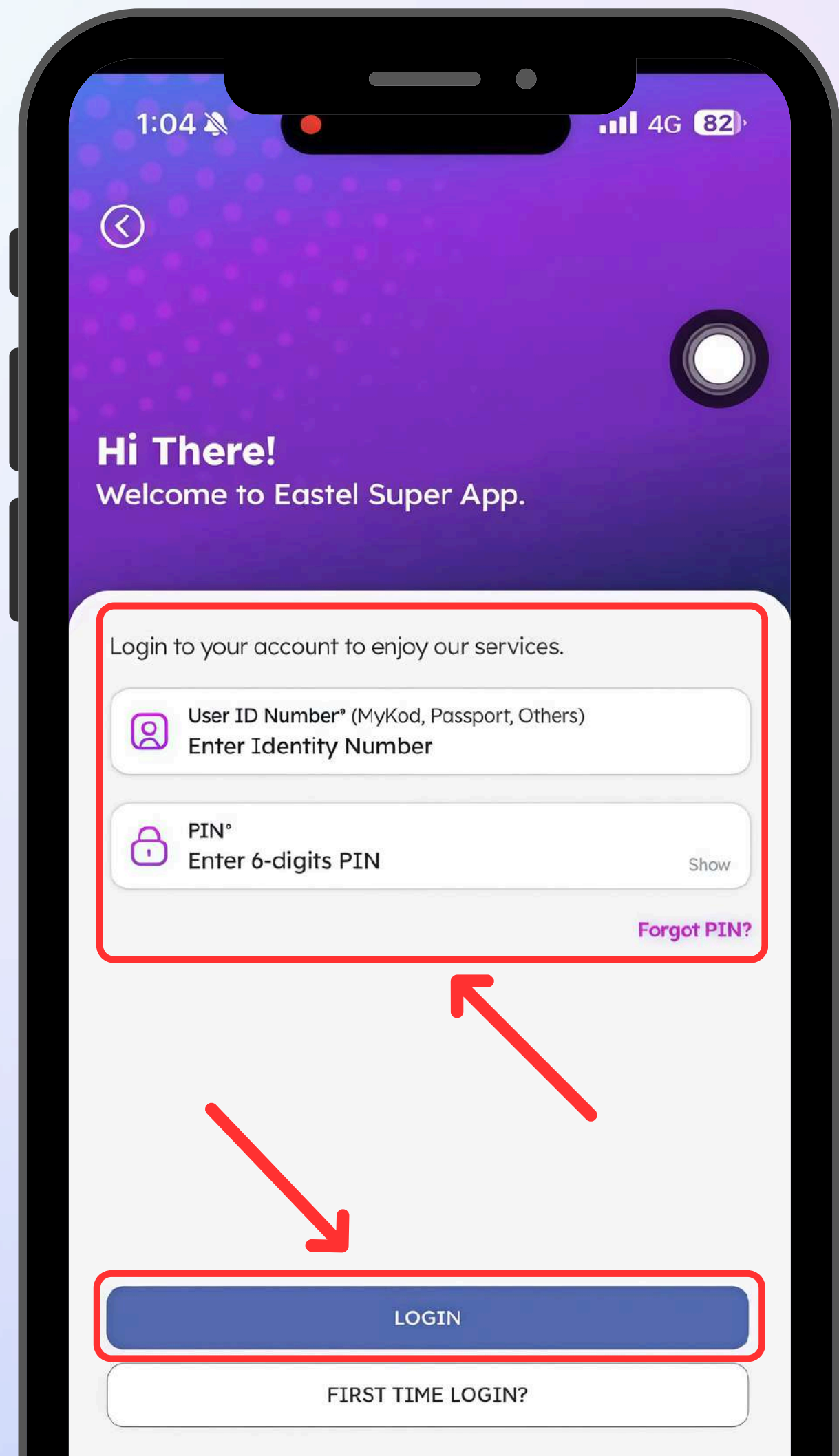


Step 21

Please set your preferred PIN code to complete the registration.

请设置您想要的 PIN 码以完成注册。

Sila tetapkan PIN pilihan anda untuk melengkapkan pendaftaran.

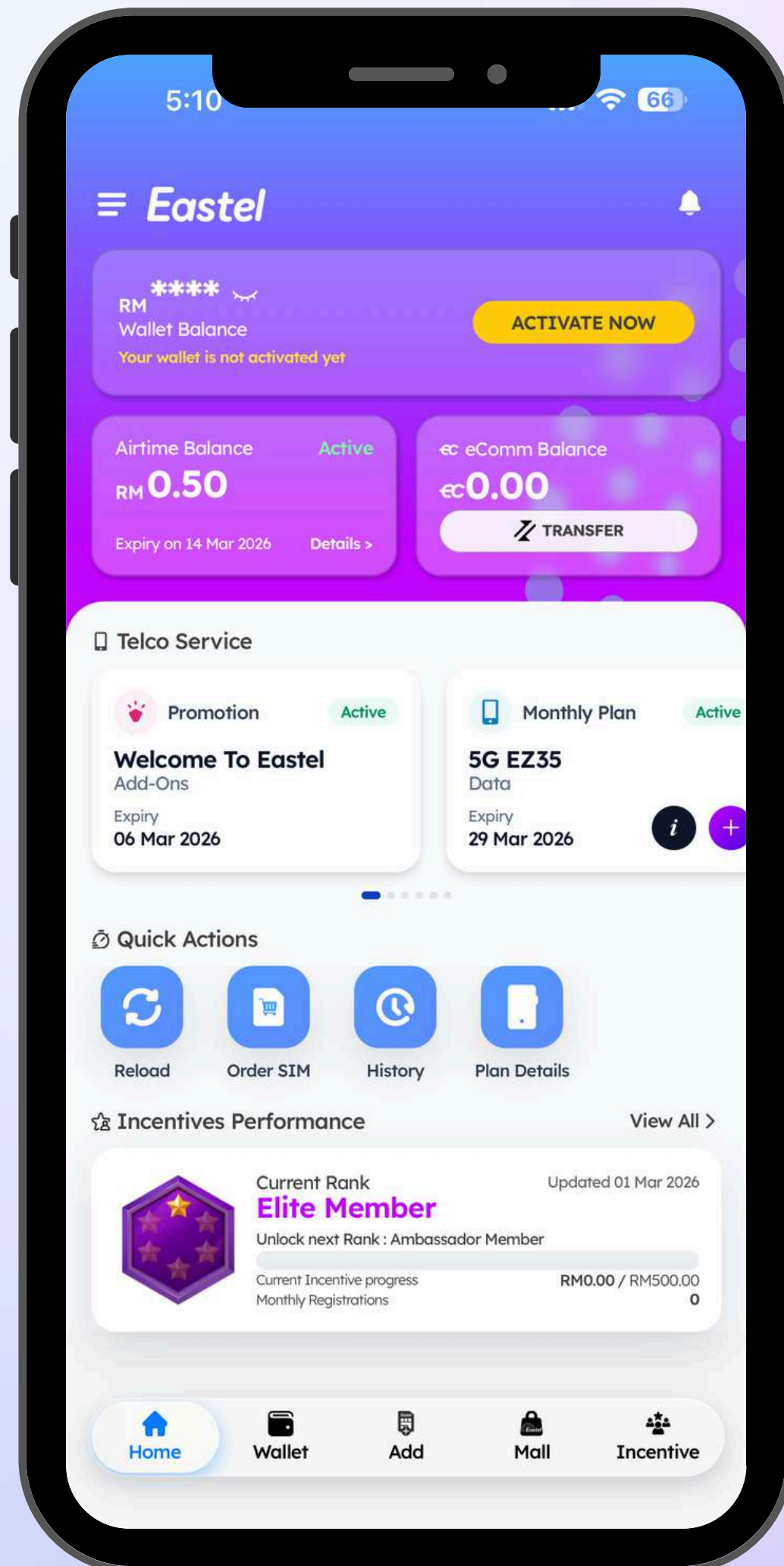


Step 22

Please enter your User ID and PIN to access the Eastel system.

请输入您的 User ID 和 PIN 码以登录 Eastel 系统。

Sila masukkan User ID dan PIN anda untuk mengakses sistem Eastel.




Step 23

Congratulations on successfully registering with Eastel. Enjoy our services.

恭喜您成功注册 Eastel，祝您使用愉快。

Tahniah atas pendaftaran Eastel yang berjaya. Selamat menggunakan perkhidmatan kami.



 **011-6944 9311**
EASTEL - AH WEE

Contact us for Appointment.
Sila hubungi kami untuk menetapkan temujanji.
如需预约会面，请与我们联系。